

SolarWinds – US Air Force (USAF)

About SolarWinds:

SolarWinds is a leading provider of powerful and affordable IT infrastructure management software to customers worldwide, from enterprises of all sizes to every branch of the DoD, and nearly every civilian and intelligence agency of the U.S. Our approach is to deliver unexpected simplicity and redefine the management and monitoring expectations for all aspects of IT. We strive to eliminate the complexity found in traditional enterprise software and services by making it easy to find, buy, deploy, and maintain solutions, regardless of an agency’s size. This focus on the user and commitment to excellence in end-to-end hybrid IT performance management has established SolarWinds as a worldwide leader in network management software.

“SAM, LEM, and Dameware® are the three I use most frequently and they make finding problems easier.”

- Systems Admin, USAF

<https://www.techvalidate.com/tvid/FFC-B15-435>

Our Capabilities Are Designed to Support:

- Network – Performance, bandwidth, configuration, logs, and more
- Application and Server – Servers, email, databases, configuration, websites, and more
- Storage – Performance, capacity, configuration, and more
- Virtualization and Cloud – Performance, capacity, configuration, and more
- Log Management – Enterprise security, log analysis, compliance, and more
- Continuous Monitoring – For both IT operations and information assurance
- Tools – IT help desk, asset management, managed file transfer, and more



U.S. AIR FORCE

Notable USAF Installations:

AFCENT – Enterprise AOR
 AFNet – INOSC East & West
 25th AF HQ AFISR, 625 ACOMS
 AOC Weapon Systems Baseline
 ACC – 4 CS, 20 CS, 27 IS, 99 CS, 9 CS
 PACAF – HQ, 673 CS, 613 AOC, 607 ACOMS
 USAFE – HQ A2, 48 FW, 86 CS, 1 ACOS
 AFSOC – HQ, SOCOM, 27 SOW, 16 CS
 AETC – 17 TRSS, 47 CS, 690 ISS, 479 CS
 AMC – HQ, 673 CS, 375 CS, 60 CS
 AFMC – 78th ABW, AFRL Network, Ogden Air Logistics Complex
 AFLCMC – 88 CS, OLN, Rome Labs, AOC WS, AEDC
 AFRC – HQ, 299th NOSC, A6, 934 CF
 AFSPC – 83 NOS, 561 NOS, 90 IOS, 45 SCS, 690 NSG
 AFGSC – 2 CS, 509 OSS, 608 ACOMS, 2 MDG

Key SolarWinds

Statistics:

- Employees – over 2,400 worldwide
- Customers – over 275,000 worldwide
- #1 in Network Management¹

US Air Force – Case Study

Challenges:

- Lacked visibility into the problems leading to network performance issues
- Didn't have the tools to troubleshoot network problems or outages

Solution:

- The Air Force uses SolarWinds® network and systems management tools to monitor network performance, troubleshoot network problems, and resolve configuration issues

Results:

- Correlated network, server, and application issues to resolve performance problems
- Improved resolution rates for networking issues
- Improved configuration management
- Improved security and reduced threat vulnerability
- They rated their satisfaction with SolarWinds' products as 10 out of 10

Purchase Decision:

- Ease of use
- Multi-vendor support
- Experience with other SolarWinds' products
- Scalability/ability to support our growth
- Colleague recommendation

Source:

Systems Admin, U.S. Air Force

TechValidate Federal survey July 2015

<https://www.techvalidate.com/tvid/731-3E2-C91>

¹ Source: IDC® defined Network Management Software functional market, IDC's Worldwide Semiannual Software Tracker, April 2018, based on revenue.

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